

IT IS THE RESPONSIBILITY OF THE INSTALLER TO COMPLETE THIS LOGBOOK AND PASS IT ON TO THE CUSTOMER. FAILURE TO DO SO MAY INVALIDATE THE CYLINDER GUARANTEE



The code of practice for the installation, commissioning & servicing of mains pressure hot water storage

Installation, Commissioning and Service Record Log Book

CUSTOMER DETAILS

NAME

ADDRESS

TEL No.

IMPORTANT

1. Please, keep the Log Book in a safe place for future reference.
2. This Log Book is to be completed in full by the competent person(s) who commissioned the equipment and then handed to the customer. When this is done, the Log Book is a commissioning certificate that can be accepted as evidence of compliance with the appropriate Building Regulations.
3. Failure to install and commission this appliance to the manufacturer's instructions may invalidate the guarantee.

The above does not affect your statutory rights.

The content of this Log Book has been produced in consultation with



Benchmark is supported by



INSTALLER & COMMISSIONING ENGINEER DETAILS

INSTALLER DETAILS

COMPANY NAME

DATE

ADDRESS

INSTALLER NAME

TEL No.

REGISTRATION DETAILS

REGISTERED OPERATIVE ID CARD No.
(IF APPLICABLE)

COMMISSIONING ENGINEER (IF DIFFERENT)

NAME

DATE

ADDRESS

TEL No.

REGISTRATION DETAILS

REGISTERED OPERATIVE ID CARD No.
(IF APPLICABLE)

GUARANTEE - OSO UNVENTED HOTWATER CYLINDER

THE OSO STAINLESS STEEL INNER VESSEL IS GUARANTEED AGAINST MATERIAL DEFECT OR MANUFACTURING FAULTS FOR A PERIOD OF 25 YEARS FROM DATE OF PURCHASE. ALL OTHER PARTS INCLUDING, BUT NOT LIMITED TO FACTORY FITTED ELECTRICAL ELEMENTS (DAMAGE CAUSED BY LIMESCALE EXCLUDED), THERMOSTATS AND VALVES ARE GUARANTEED AGAINST MATERIAL DEFECTS FOR 2 YEARS FROM THE DATE OF PURCHASE. IN THE EVENT OF A REPLACEMENT COMPONENT BEING REQUIRED, OSO HOTWATER WILL SUPPLY SUCH PARTS FREE OF CHARGE AND FREIGHT PAID, ON CONDITION THAT THE DEFECTIVE COMPONENT IS DELIVERED, FREIGHT PAID TO OSO HOTWATER WITHIN 2 WEEKS OF WRITTEN NOTICE BEING GIVEN TO OSO HOTWATER OF THE DEFECT. SUCH REPLACEMENT PARTS SHALL BE GUARANTEED UNDER THE TERMS OF THIS GUARANTEE TO THE UNEXPIRED PERIOD OF THE AFOREMENTIONED 2 YEAR PERIOD.

THIS WARRANTY IS CONDITIONAL UPON THE OSO CYLINDER BEING INSTALLED IN COMPLIANCE WITH THE OSO INSTALLATION INSTRUCTIONS, ALL CURRENT LEGISLATION, CODES OF PRACTICE AND REGULATIONS GOVERNING THE INSTALLATION OF UNVENTED HOT WATER CYLINDERS IN FORCE AT THE DATE OF INSTALLATION AND PROVIDED THAT:

1. THE BENCHMARK CERTIFICATE IS COMPLETED AT THE TIME OF INSTALLATION.
2. THE OSO CYLINDER IS SERVICED AND MAINTAINED EVERY 12 MONTHS AND IS MARKED AS SUCH IN THE BENCHMARK LOGBOOK PROVIDED WITH THE CYLINDER. INVOICES FOR THE MAINTENANCE WORK SHOULD BE KEPT AS PROOF OF REGULAR MAINTENANCE. CARE SHOULD BE TAKEN OF THE LOGBOOK AND INVOICES AS THEY SERVE AS THE GUARANTEE CERTIFICATE FOR THE CYLINDER.
3. THE OSO CYLINDER IS FILLED WITH WATER BEFORE TURNING THE ELECTRICITY SUPPLY ON TO THE HEATER ELEMENTS.
4. IF THE NEWLY FITTED HEATER IS NOT IN USE IT MUST BE FLUSHED THROUGH WITH FRESH WATER FOR AT LEAST 15 MINUTES ONCE PER WEEK.
5. THE MAINS WATER SUPPLY COMPLIES WITH EU STANDARDS CURRENT AT THE DATE OF INSTALLATION AND IS NOT FED WITH WATER FROM A PRIVATE SUPPLY.
6. THE OSO UNVENTED CYLINDER HAS NOT BEEN MODIFIED IN ANY WAY OTHER THAN BY OSO HOTWATER AND IS ONLY USED FOR THE STORAGE OF POTABLE WATER.
7. NO FACTORY FITTED PARTS HAVE BEEN REMOVED FOR UNAUTHORISED REPAIR OR REPLACEMENT.
8. DEFECTS CAUSED BY FROST, EXCESS PRESSURE, SALT DEHARDNER PROCESS, TRANSIENT VOLTAGES, LIGHTNING STRIKES OR INCORRECT INSTALLATION, REPAIR OR USE ARE NOT COVERED BY THIS WARRANTY. A LABORATORY EVALUATION OF POSSIBLE DEFECTS CAN BE ORDERED BY THE USER, HOWEVER THE USER MUST PAY FOR THIS WHERE THE ABOVE MENTIONED CONDITIONS HAVE NOT BEEN FULFILLED. EVIDENCE OF PURCHASE DATE AND THE DATE OF SUPPLY/INSTALLATION MUST BE SUBMITTED WITH YOUR CLAIM.
9. THIS GUARANTEE DOES NOT CONFER ANY RIGHTS OTHER THAN THOSE EXPRESSLY SET OUT ABOVE AND DOES NOT COVER ANY CLAIMS FOR CONSEQUENTIAL LOSS OR DAMAGE. THIS GUARANTEE IS OFFERED AS AN EXTRA BENEFIT AND DOES NOT AFFECT YOUR STATUTORY RIGHTS AS A CONSUMER.

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APPLIANCE & TIME CONTROL DETAILS

MANUFACTURER OSO HOTWATER (UK)	MODEL
CAPACITY litres	SERIAL No.
TYPE UNVENTED	
TIME CONTROL PROGRAMMER <input type="checkbox"/> or TIME SWITCH <input type="checkbox"/>	

COMMISSIONING PROCEDURE INFORMATION

BOILER PRIMARY SETTINGS (INDIRECT HEATING ONLY) ALL BOILERS

IS THE PRIMARY A SEALED OR OPEN VENTED SYSTEM?	SEALED <input type="checkbox"/>	OPEN <input type="checkbox"/>
WHAT IS THE BOILER FLOW TEMPERATURE?	<input type="text"/>	°C

ALL MAINS PRESSURISED SYSTEMS

WHAT IS INCOMING STATIC COLD WATER PRESSURE AT THE INLET TO THE PRESSURE REDUCING VALVE?	<input type="text"/>	bar
HAS STRAINER (IF FITTED) BEEN CLEANED OF INSTALLATION DEBRIS?	YES <input type="checkbox"/>	NO <input type="checkbox"/>
HAS A WATER SCALE REDUCER BEEN FITTED?	YES <input type="checkbox"/>	NO <input type="checkbox"/>
WHAT TYPE OF SCALE REDUCER HAS BEEN FITTED?	<input type="text"/>	

UNVENTED SYSTEMS

ARE COMBINED TEMPERATURE AND PRESSURE RELIEF VALVE AND EXPANSION VALVE FITTED AND DISCHARGE TESTED?	YES <input type="checkbox"/>	NO <input type="checkbox"/>
IS PRIMARY ENERGY SOURCE CUT OUT FITTED (NORMALLY 2 PORT VALVE)?	YES <input type="checkbox"/>	NO <input type="checkbox"/>
WHAT IS THE PRESSURE REDUCING VALVE SETTING (IS FITTED)?	<input type="text"/>	bar
WHERE IS OPERATING PRESSURE REDUCING VALVE SITUATED?	YES <input type="checkbox"/>	NO <input type="checkbox"/>
HAS THE EXPANSION VESSEL OR INTERNAL AIR SPACE BEEN CHECKED?	YES <input type="checkbox"/>	NO <input type="checkbox"/>
WHAT IS THE HOT WATER TEMPERATURE AT THE NEAREST OUTLET?	<input type="text"/>	°C

ALL PRODUCTS

DOES THE HOT WATER SYSTEM COMPLY WITH THE APPROPRIATE BUILDING REGULATIONS?	YES <input type="checkbox"/>
HAS THE SYSTEM BEEN INSTALLED AND COMMISSIONED IN ACCORDANCE WITH THE MANUFACTURER'S INSTRUCTIONS?	YES <input type="checkbox"/>
HAVE YOU DEMONSTRATED THE OPERATION OF THE SYSTEM CONTROLS TO THE CUSTOMER?	YES <input type="checkbox"/>
HAVE YOU LEFT ALL THE MANUFACTURER'S LITERATURE WITH THE CUSTOMER?	YES <input type="checkbox"/>
COMPETENT PERSON'S SIGNATURE	CUSTOMER'S SIGNATURE

(To confirm demonstrations of equipment and receipt of appliance instructions)

PLEASE FOLLOW THE INSTALLATION AND COMMISSIONING INSTRUCTIONS IN THE INSTALLATION MANUAL SUPPLIED WITH THE EQUIPMENT

SERVICE INTERVAL RECORD

It is recommended that your hot water system is serviced regularly and that your service engineer completes the appropriate Service Interval Record below.

SERVICE PROVIDER

Before completing the appropriate Service Interval Record below, please ensure you have carried out the service as described in the manufacturer's instructions and in compliance with all relevant codes of practice.

SERVICE 1 **DATE:** _____
ENGINEER NAME _____
COMPANY NAME _____
TEL No. _____
COMMENTS _____
SIGNATURE _____

SERVICE 2 **DATE:** _____
ENGINEER NAME _____
COMPANY NAME _____
TEL No. _____
COMMENTS _____
SIGNATURE _____

SERVICE 3 **DATE:** _____
ENGINEER NAME _____
COMPANY NAME _____
TEL No. _____
COMMENTS _____
SIGNATURE _____

SERVICE 4 **DATE:** _____
ENGINEER NAME _____
COMPANY NAME _____
TEL No. _____
COMMENTS _____
SIGNATURE _____

SERVICE 5 **DATE:** _____
ENGINEER NAME _____
COMPANY NAME _____
TEL No. _____
COMMENTS _____
SIGNATURE _____

SERVICE 6 **DATE:** _____
ENGINEER NAME _____
COMPANY NAME _____
TEL No. _____
COMMENTS _____
SIGNATURE _____

SERVICE 7 **DATE:** _____
ENGINEER NAME _____
COMPANY NAME _____
TEL No. _____
COMMENTS _____
SIGNATURE _____

SERVICE 8 **DATE:** _____
ENGINEER NAME _____
COMPANY NAME _____
TEL No. _____
COMMENTS _____
SIGNATURE _____

SERVICE 9 **DATE:** _____
ENGINEER NAME _____
COMPANY NAME _____
TEL No. _____
COMMENTS _____
SIGNATURE _____

SERVICE 10 **DATE:** _____
ENGINEER NAME _____
COMPANY NAME _____
TEL No. _____
COMMENTS _____
SIGNATURE _____

When all the above services have been completed, please contact your Service Engineer for an additional service interval record sheet.